

Curriculum Vitae

Ljubiša Mičić, Assistant Professor

Personal information

Place of birth: Banja Luka

Citizenship: Bosnia and Herzegovina

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EDUCATION

Formally:

PhD study	Faculty of Economics Subotica, University in Novi Sad. Study program: Business informatics. Acquired title: PhD in Business Informatics . Average grade in PhD studies 10.00.
Master's degree	Faculty of Organizational Sciences, University of Belgrade. Department: Information Systems and Technologies, module: IS&T Management. Degree obtained: Master of Engineering in Organizational Sciences – Information Systems and Technologies . Average grade 9.86.
Basic study	Faculty of Economics, University in Banja Luka. Department: Management and entrepreneurship. Diploma: 4 years – 240 ECTS credits. Title obtained: Bachelor of Economics 240 ECTS credits .
High school	Economic school Banja Luka. Excellent student.

Informal:

2023 – 2025	Participating in the project "Up-skilling researchers for Sustainable Entrepreneurship based on Innovation Process Management - USE IPM ", supported by the European Union (HORIZON-WIDERA-2022-TALENTS-03-01). Participated in study visits to Italy, France, Belgium, the United Kingdom and Croatia as part of the project.
2024 – 2025	Member of the project team of two Erasmus+ projects at the University of Banja Luka: BEWBU - Blended Education in Western Balkans Universities and DiLanEdu - Digital Transformation in Language Study and Education of the Western Balkans. Coordinator of the approved project TBEAI - Transforming Business Education with AI in Western Balkan which focuses on the transformation of business education using artificial intelligence.
2011 – 2024	Author of many papers, studies, and other scientific and professional publications, with a special focus on topics in the field of Business Informatics such as software development methodologies, business process management, digital business transformation, AI and especially digital workplace transformation.
2011 – 2024	Participant of several Erasmus+ guest lectures, exchanges and training programs . Among others at the University of Reykjavik , Iceland; Freie University in Berlin , Germany; University of Granada , Spain; University of Maribor , Slovenia; Thomas More University, Belgium; Radboud University, Netherlands; Stefan cel Mare University, Suceava, Romania; Catholic University of Leuven , Belgium etc.
2011 – 2024	Receiver of several prestigious awards and scholarships. Among other things, awarded several times by the University of Banja Luka as a member of the project team of an international project and as the author of an indexed paper, winner of scholarships from the Dr Milan Jelić Fund several times, as well as a scholarship holder from various international donors (UK FCO, US State Department, DAAD, ADA, Erasmus+, GF RF, UniAdrión, etc.).
2021	Fulbright Fellow with support from the US State Department. Research position at George Washington University , Washington, USA. Research stay resulted in published research that also served as the basis for the preparation of a doctoral thesis.
2015	Participant of the US State Department's Professional Fellows program as one of 9 participants from Slovenia, Croatia and Bosnia and Herzegovina. The program theme was Tech innovation, Entrepreneurship and Education organized by World Chicago. The Fellowship position was at DePaul University , Driehaus School of Business in Chicago, Illinois, USA.
April 2009	Participated in the " Proctor & Gamble, IDS-Challenge ", as one of 24 successful students from Europe, Near east and Africa . One of two students from the Balkans at this event, held in Paris, France. Member of the team that won first place at this prestigious competition.
2005 - 2008	Participated in the World Bank Youth Advisory Council Bosnia and Herzegovina . Took part in Civil Society Fund sponsored conference "Young Peace Builders for Better Future" in Sousse, Tunisia.

WORKING EXPERIENCE

2013 – currently	<p>Assistant Professors (TA) at the Faculty of Economics, University of Banja Luka, specializing in Business Informatics. Engaged in teaching several courses at the Faculty of Economics, University of Banja Luka (Software Development Methodologies, Business Process Management, and Digital Business Transformation), as well as at the master’s programs of the Faculty of Economics and the Faculty of Mechanical Engineering, University of Banja Luka (Knowledge Management).</p> <p>Founder and head of the Laboratory for Electronic Business at the Faculty of Economics, University of Banja Luka, as a sub-organizational unit supporting the Business Informatics Division.</p>
2010 – currently	<p>Listed on the experts for accreditation of higher education institutions and study programs in Bosnia and Herzegovina. Participated in several accreditations of higher education institutions, study programs, and pilot accreditations in Bosnia and Herzegovina (10+).</p> <p>On the list of lecturers in the field of IT business skills of the Civil Service Agency of BiH, and the Civil Service Agency of the Federation of BiH. Occasional engagements for the UNDP, other international organizations and private companies in Bosnia and Herzegovina.</p>
2003 - currently	<p>Engagements as: moderator of various events, trainer at seminars for young people, public servants, employees in companies, unemployed people looking for a job etc. Organizer and leader of study visits, consultant on projects, freelance and short-term engagements in the fields of human resources and digital transformation, etc.</p>

ICT KNOWLEDGE And SKILLS

Advanced knowledge of Microsoft Office programs: MS Word, MS Excel, MS PowerPoint, and MS Access, as well as internet services, email, and web administration. Advanced proficiency in MS Visio and MS Project. Intermediate knowledge of Oracle databases, entity-relationship modeling, and ERP systems (particularly open-source ERP solutions). Advanced expertise in Business Process Management (BPM), specifically in BPMN2 notation. Advanced understanding of digital business transformation, with a particular focus on digital workplace transformation. Strong proficiency in software development methodologies and processes, as well as in specific tools and technologies used in this field. Advanced knowledge of collaboration and communication tools. Video conference moderation experience.

KNOWLEDGE FOREIGN LANGUAGE

Language	Understanding		Speech		Writing
	Listening	Reading	Speech interaction	Speech production	
English	C1	C2	C2	C2	C2
German	B1	B2	B2	B2	B2

*In harmony with unique linguistic frame (C1=experienced user, B=independent user, two levels: 1 and 2).

Certificates

English: First Certificate in English, FCE (ESOL test). Testing was conducted by the Cambridge Center Banja Luka and the British Council BiH.

Completed and CAE (Certificate of Advanced English), testing was conducted by the Cambridge Center Banja Luka.

German: Received a DAAD scholarship for an intensive course in Germany for a summer school - passed B1 certificate. Testing was carried out by DID Institut Berlin and GfdS. Received a scholarship from the Austrian Development Agency for an intensive one-month course at the Diplomatic Academy in Vienna. Attended level B2/C1.

Completed online beginner Japanese language course with the support of the Embassy of Japan in BiH with a lecturer from Japan.